

Terms And Conditions of Sale – Australian Stigma Conference

Please read these Terms and Conditions carefully before ordering a ticket. By ordering a ticket, you agree to be bound by these Terms and Conditions.

These Terms and Conditions relate both to the ordering of tickets and attendance at events. These Terms and Conditions apply to all ticket holders (“you”).

Variation to Terms and Conditions

AIVL may vary these Terms and Conditions at any time by updating them. Any variations will only apply to ticket orders made after these Terms and Conditions have been updated.

Additional Seller Terms and Conditions

Each ticket is also provided subject to any additional terms and conditions of the Host Venue for the event (including their Conditions of Entry) (“Host Venue Terms”). The Host Venue Terms may be disclosed as part of the event information on AIVL’s website at the time of ordering. The Host Venue’s Terms are also available from AIVL on request.

Exchanges and replacements

Subject to requests made under the Refundable Tickets Terms and Conditions of Sale below, or the COVID-19 Refunds and Exchanges Terms and Conditions:

1. If an event is cancelled, rescheduled or significantly relocated by AIVL, all liability is limited to the amount \$0.01. Proof of order may be required for any exchange. AIVL will not be liable for any losses incurred by you as a result of the cancellation, rescheduling or relocation of an event, including any travel and accommodation expenses;
2. AIVL will only replace lost, stolen, damaged or destroyed tickets if the authenticity of the ticket can be verified, including proof of purchase, and if you give reasonable notice before the event. AIVL may charge a reasonable fee for the replacement of tickets.
3. You should carefully consider the refund and cancellation policies of travel, accommodation and other goods or service providers when making arrangements for attendance at an event. You may also wish to consider taking out a relevant insurance policy to cover for any losses in the event of cancellation, rescheduling or relocation;

Variations to performances or events

1. AIVL reserves the right to add, withdraw, reschedule or substitute speakers and/or vary advertised programs, venues, seating arrangements, and audience capacity.

Conditions of entry

1. Admission to the event is subject to the Host Venue's Terms. In particular, the following form part of the Host Venue's terms unless otherwise specified:
2. You may be denied entry into, or removed from, the event where the Host has reasonable grounds to do so, including if you breach these Terms and Conditions or the Host Venue's Terms, or you are intoxicated, under the influence of illicit drugs, inappropriately attired or adversely affecting the enjoyment of the event by others.
3. If you arrive late, you may not be admitted until a suitable break in the event.
4. You may not be permitted to take into the event, or use, cameras or other photographic or recording equipment (including mobile phones).
5. You may be required to submit to a search of your person and/or possessions before entering the event.

COVID-19 specific conditions of entry

1. You acknowledge that the event may be scheduled to be held, or will be held, during a time at which one or more Government directions or regulations may be in force regarding the number of persons attending the event (or the holding of the event itself). If that is the case, then the number of persons permitted to be in or around the Venue may be affected, resulting in the Host (or AIVL, on behalf of the Host) being required to or deciding to:
 - a. cancel or postpone the event;
 - b. reduce the number of persons who may attend the event; and/or
 - c. change your seating allocation.
2. You agree to comply with all Government directions, orders and regulations relevant to attending live events, which may be in place at the time of the event.
3. If you are attending the event as part of a group, as the primary ticket purchaser, you are responsible for knowing the contact details of all attendees in your group. In the event you are contacted directly by the Government, including the Department of Health for the purposes of contact tracing, you must: (a) make the contact details of your group available to the Government (if you have the consent of each group member to do so); or (b) contact each member of your group, and request that they provide their contact details to the Government directly.

4. All attendees in your group, including yourself, must commit to stopping the spread of COVID-19. If at the time of the event, either you, or any other members of your group are feeling unwell or are subject to a self-quarantine or self-isolation period, you agree not to attend the event. If you do attend the event, you agree to assume all risk associated with COVID-19

Authenticity and validity of tickets

1. Entry to the event may be refused if the authenticity or validity of a ticket is questionable, including because the ticket has been damaged or defaced in any way, or has not been provided by AIVL.

Resale of tickets & scalping

1. Tickets may not, be sold or offered for sale , or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. If a ticket is sold or used in breach of this condition, the ticket may be cancelled and the ticketholder of the ticket may be refused admission. AIVL will use reasonable efforts to notify you of such action.

SCALPING WARNING: The sale or resale of tickets in certain circumstances is governed by ticket sales legislation and may attract criminal penalties.

Collection and delivery of tickets

1. You must allow adequate time for collection or delivery of tickets. Methods of collection and/or delivery will be available when choosing your collection/delivery details. In the interests of minimising ticket scalping, AIVL may change your delivery method to "venue collect" at its discretion.

AIVL Online Terms of Use and Privacy Policy

The Website Terms of Use and the AIVL Privacy Policy are incorporated into these Terms and Conditions and apply to all orders this Site.

General

The term "including" when used in these Terms and Conditions is not a term of limitation.